



## Beschrijving IPC:

Standaard configuratie		Verkoopprijs
Uitvoering	19" 4 HE Rack-Mount Chassis	
Besturingssysteem	MS Windows 2000 Pro UK OEM	
Processor	Intel Pentium III 1 GHz/133	
Harde schijf	120 GB IDE 7200 TPM	
CD-Rom	CD-rom speler 56-speed IDE	
Drive(s)	Floppy-drive 3,5 inch (1,44MB)	
Geheugen	512 MB SDRAM PC133	
Voeding	300 Watt, PS/2 AT PSU	
Sloten	14-slots (7*PCI / 7*ISA) moederbord	
Koeling	Pentium III koeler	
Netwerkaart	LAN 10/100 Mb	
<b>Totaal</b>		€ 1.450,00

Opties	Verkoopprijs
<b>LCD monitor</b>	
15" LG 1510 s LCD	€ 295,00
<b>Draadloos toetsenbord + muis</b>	
Logitech draadloos toetsenbord + muis DeLuxe / Wireless	€ 39,00
Logitech draadloos toetsenbord + muis DeLuxe / Optical	€ 65,00
<b>Draadgebonden toetsenbord + muis</b>	
Logitech standaard toetsenbord	€ 16,50
Logitech standaard muis met wheel	€ 8,00
Toetsenbord + trackball in 19 inch lade	€ 259,00
<b>DVD</b>	
Plextor DVD brander IDE +R/+RW (i.p.v. cd speler)	€ 359,00
DVD Media 4,7 GB - 3 stuks	€ 12,95

De IPC wordt standaard geleverd met de volgende software:

- CallPlayer
- CallLink
- CallLive
- CallView

## Beschrijving kaarten:

Type	Omschrijving kaarten		Prijs per kaart
A-400	4-kanaals analoge netlijn- / toestelkaart		€ 2.299,00
A-800	8-kanaals analoge netlijn- / toestelkaart		€ 3.399,00
IS-400	4-kanaals digitale netlijn- / toestelkaart	2 x S0-bus	€ 3.799,00
IS-800	8-kanaals digitale netlijn- / toestelkaart	4 x S0-bus	€ 5.199,00
IS-3000	30-kanaals digitale netlijnkaart	1 x ISDN-30	€ 9.899,00
DX-400	4-kanaals digitale toestelkaart	(voor Up-0)	€ 3.499,00
DX-800	8-kanaals digitale toestelkaart	(voor Up-0)	€ 4.599,00

## Beschrijving software:

### CallPlayer:

Cliënt applicatie die er voor zorgt dat men via het LAN / WAN gesprekken kan beluisteren en deze lokaal kan opslaan.

Tevens heeft deze applicatie de mogelijkheid om zeer uitgebreid te kunnen zoeken.

### CallLive:

Cliënt applicatie waarmee men via het LAN / WAN "live" kan meeluisteren met de netlijn / toestel - poort.

Note: de verbinding heeft een vertraging van ongeveer 1,5 seconde.

### CallView:

Cliënt applicatie waarmee men bestanden kan terugluisteren die zijn opgeslagen op bijvoorbeeld een tape, een CD-R of een DVD.

Door in te loggen op de CallCatcher kunnen gesprekken worden beluisterd.

### CallLink:

Cliënt applicatie die een koppeling maakt tussen de PABX (via bijvoorbeeld een seriële uitgang van de PABX) om het toestelnummer bij het telefoonnummer van het ontvangen / gebelde nummer te plaatsen. (als nummeridentificatie uitgezet is zal er geen goede match kunnen worden bewerkstelligd.)

### Optioneel softwarepakket:

#### RecordingPro:

Is een web applicatie waarmee de door de CallCatcher opgenomen gesprekken via intra- of internet kunnen worden beluisterd.

Door middel van uitgebreide zoekcriteria kunnen gesprekken worden geselecteerd op datum, CLI, DDI, duur van het gesprek, tijdstip van de dag of op basis van zelf gedefinieerde database velden.

Met behulp van zelf gedefinieerde database velden is het mogelijk om bijvoorbeeld een gesprekevaluatie toepassing te realiseren, of dossier informatie bij het gesprek vast te leggen.

Tot slot biedt RecordingPro de mogelijkheid om maatwerk koppelingen te realiseren met uw PABX of interne bedrijfssystemen voor het automatisch toevoegen van extra informatie aan de RecordingPro database. RecordingPro maakt gebruik van SQL Server 2000 (MSDE meegeleverd) en IIS van Microsoft.

Prijzen geldig vanaf 26 juni 2004

Met deze prijslijst vervallen alle voorgaande prijslijsten

Prijswijzigingen en typfouten voorbehouden

Alle genoemde prijzen zijn excl. 19% BTW



**Board Setup**

Board #1 | Board #2 | Board #3 | Board #4 | Board #5 | Board #6

Enable Board      Virtual Port Offset: 001

**Call Recording Board**

Board Type: LX-ISDN-30 (PCI)      PCI Bus/Slot: b00 / s12

c:\program files\ccr\firmware\pci-q931.fwd

**Voice Resource Board (in combination with certain boards only)**

I/O-address:

**Parameters**

Parameters sent to board: {0,0,0}      Reload    Clear    E

Stop Voice Triggered Recordings after: 6      Second(s) of Silence

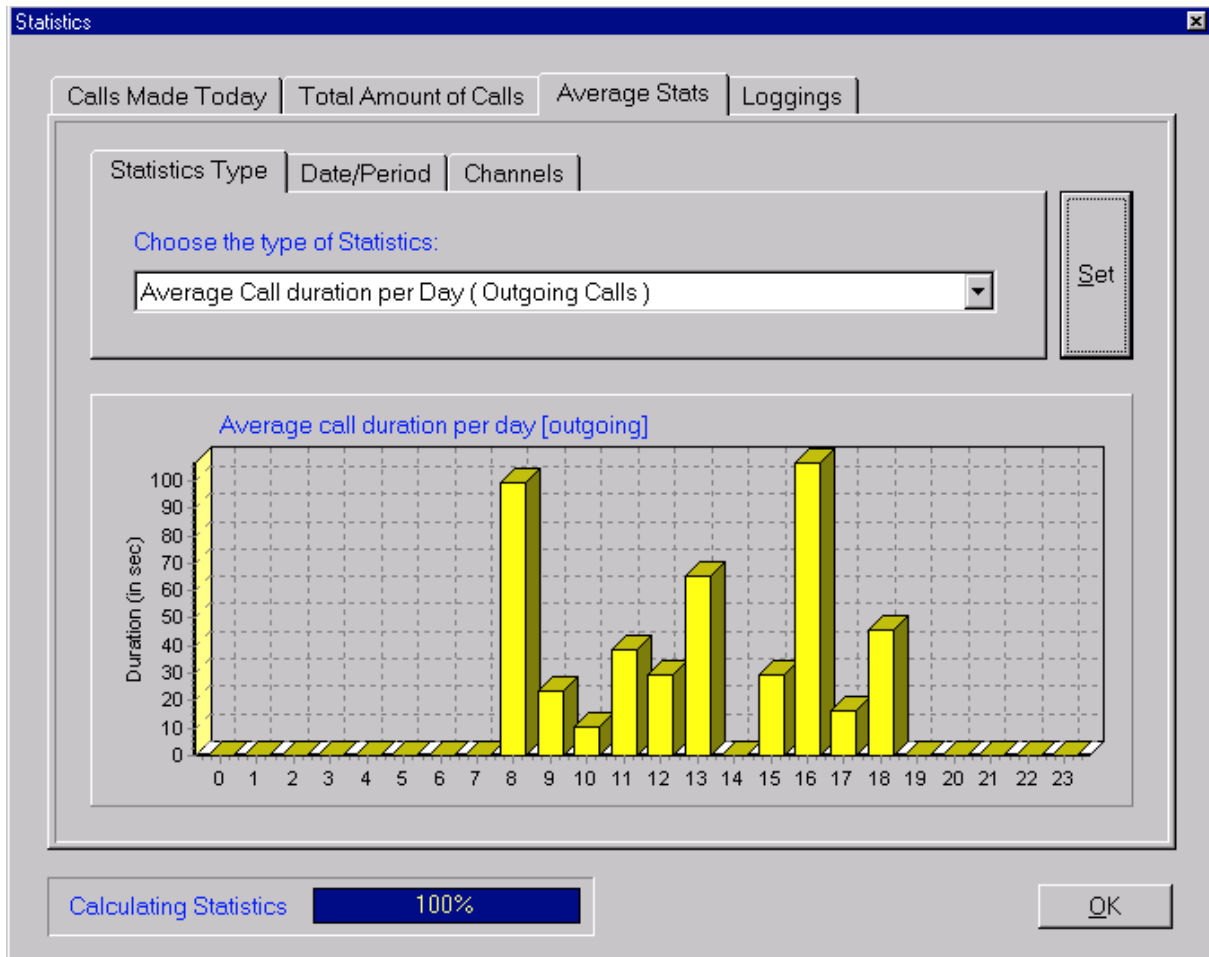
Manual Start      Watchdog Interval (0=disabled): 0      Sec

PCI Scan      Hardware Logging      Ok      Cancel

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CallPlayer 2.48

Host: Demo-ccr

Flags	Date	Time	Length	Port	Extension	Direction	Tel.No. / Name	Remarks
	14/11/03	10:26	016:11	3	210	inbound	0651493586	
	14/11/03	10:19	004:13	7	209	outbound	0534800900	
	14/11/03	10:08	012:24	2	210	inbound	0441409241042	
	14/11/03	10:06	006:10	1	203	outbound	0384554090	
	14/11/03	09:55	001:39	8	205	inbound	0384554090	
	14/11/03	09:49	003:00	3	205	inbound	0620010160	
	14/11/03	09:34	002:33	1	200	outbound	08000552	

000:00 23% AutoPlay

Extended Information

Name	
Street	
City	
Postal Code	
Country	

AutoRefresh  Store Clear

Search Criteria

No specific Date or Period specified, No specific Time specified,  
 No Call Duration specified  
 No specific Ports specified, No specific Extension specified, No specific Marker specified  
 No DDI specified, No Caller ID specified

Criteria Show All

Connected [11/14/2003 11:02] Recordings Found : 781 (of 781)

CallView 2.48

Recordings Found : 785 (of 785) H:\CCR\_CALLS\

Flags	Date	Time	Length	Port	Extension	Direction	Tel.No. / Name	Remarks
	12/11/03	09:47	000:56	08	214	inbound	00000107	
	12/11/03	09:46	003:19	07	209	outbound	0555490787	
	12/11/03	09:30	003:44	08	203	inbound	0555490787	
	12/11/03	09:24	007:26	01	205	outbound	0168393939	
	11/11/03	16:32	001:01	01	205	outbound	0302417373	
	11/11/03	16:26	003:32	01	205	outbound	0297281363	
	11/11/03	16:01	008:47	07	209	outbound	0773242324	
	11/11/03	15:58	002:53	07	209	outbound	0478521000	
	11/11/03	15:47	003:50	07	209	outbound	0207778899	

000:00 000:00 AutoPlay 65%

Search Criteria

Criteria Show All

Connected

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**Extra Settings**

System Alarm Settings | Replace DDI | Selective Deletion | Email

Alarm Events

**Early Server Warnings:**

Space in use exceeds  %

**Operational Server Events:**

Operational Errors

Non backed-up Recordings deleted

One or more Recordings which haven't been backed-up, were deleted.

**Backup Media Warnings:**

Space in use exceeds  %

Operational Errors

Method(s) of Signalling

Play local Alarm on operational Events

E-mail events to:

Test e-mail

Reset Alarm

View Log

OK Cancel

**Extra Settings**

System Alarm Settings | Replace DDI | Selective Deletion | Email

Active	Rules
yes	ddi contains `0235515080` at any position

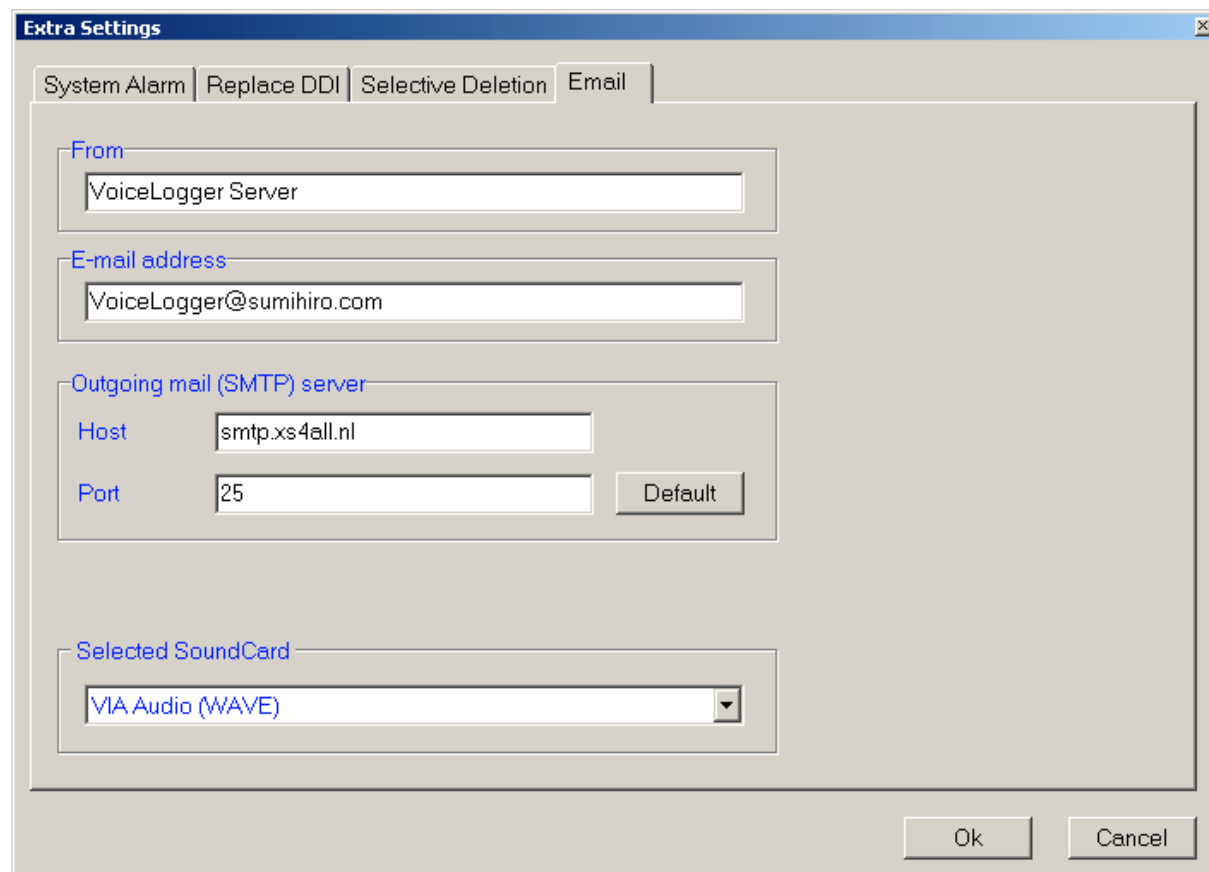
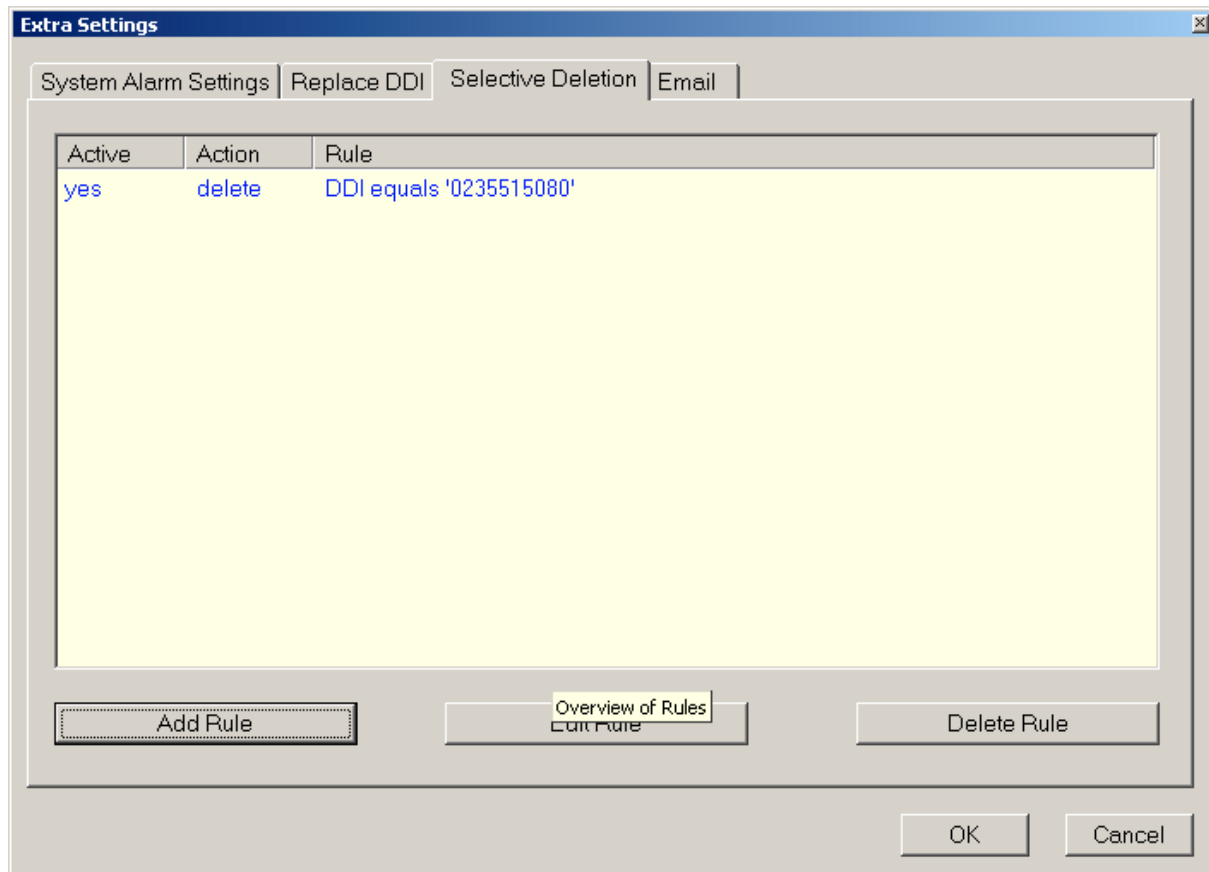
Add Rule Edit Rule Delete Rule

OK Cancel

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**Filter Options**

Date & Time | Call Duration | Ports, Extensions & Marker | DDI and CLI | Extended Info

Specify Date

Begin End

ma	di	wo	do	vr	za	zo
30	31	1	2	3	4	5
6	7	8	9	10	11	12
<b>13</b>	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
3	4	5	6	7	8	9

Specify Time

From 08:00

Until 22:00

Show results within period  
 Show results outside period

From 13-Jan-2003 to 13-Jan-2003, From 08:00 - 22:00,  
 Call Duration: 002:00 (-/+ 10 seconds tolerance)  
 Incoming, Outgoing, Voice Calls selected On all Ports, Extension = '205', Marker = "  
 DDI = '0235515080' (strict), Caller ID = '0235318686' (strict), Mode: DDI AND CLI  
 Name = "", Street = "", City = "  
 Postal Code = "", Country = "", Remarks = "

Reset OK Cancel

**Filter Options**

Date & Time | Call Duration | Ports, Extensions & Marker | DDI and CLI | Extended Info

Specify Call Duration

Specific Duration  Range

Minimum Call Duration 000:20 (mmm:ss)

Maximum Call Duration 001:20 (mmm:ss)

On 12-Mar-2003, From 00:00 - 00:15,  
 Call Duration: 000:20 - 001:20  
 No specific Ports specified, No specific Extension specified, No Marker specified  
 No DDI specified, No Caller ID specified  
 Name = "", Street = "", City = "  
 Postal Code = "", Country = "", Remarks = "

Reset OK Cancel

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**Filter Options**

Date & Time | Call Duration | **Ports, Extensions & Marker** | DDI and CLI | Extended Info

Specify Ports

Include all | Exclude all

Calls without Recording

Incoming Calls

Outgoing Calls

Voice activated Calls

Ports
<input checked="" type="checkbox"/> 1
<input checked="" type="checkbox"/> 2
<input checked="" type="checkbox"/> 3
<input checked="" type="checkbox"/> 4
<input checked="" type="checkbox"/> 5
<input checked="" type="checkbox"/> 6
<input checked="" type="checkbox"/> 7
<input checked="" type="checkbox"/> 8
<input checked="" type="checkbox"/> 9

Specify Extension

201

Specify Marker

123

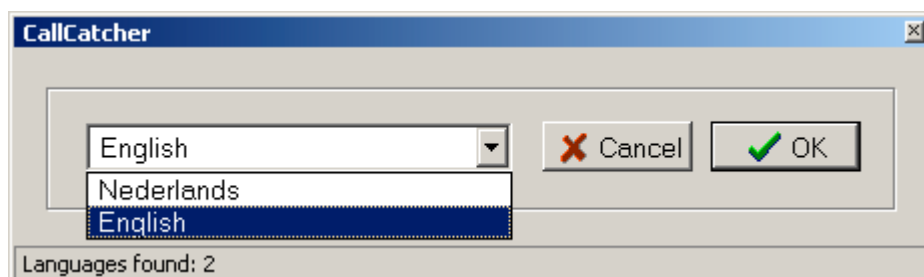
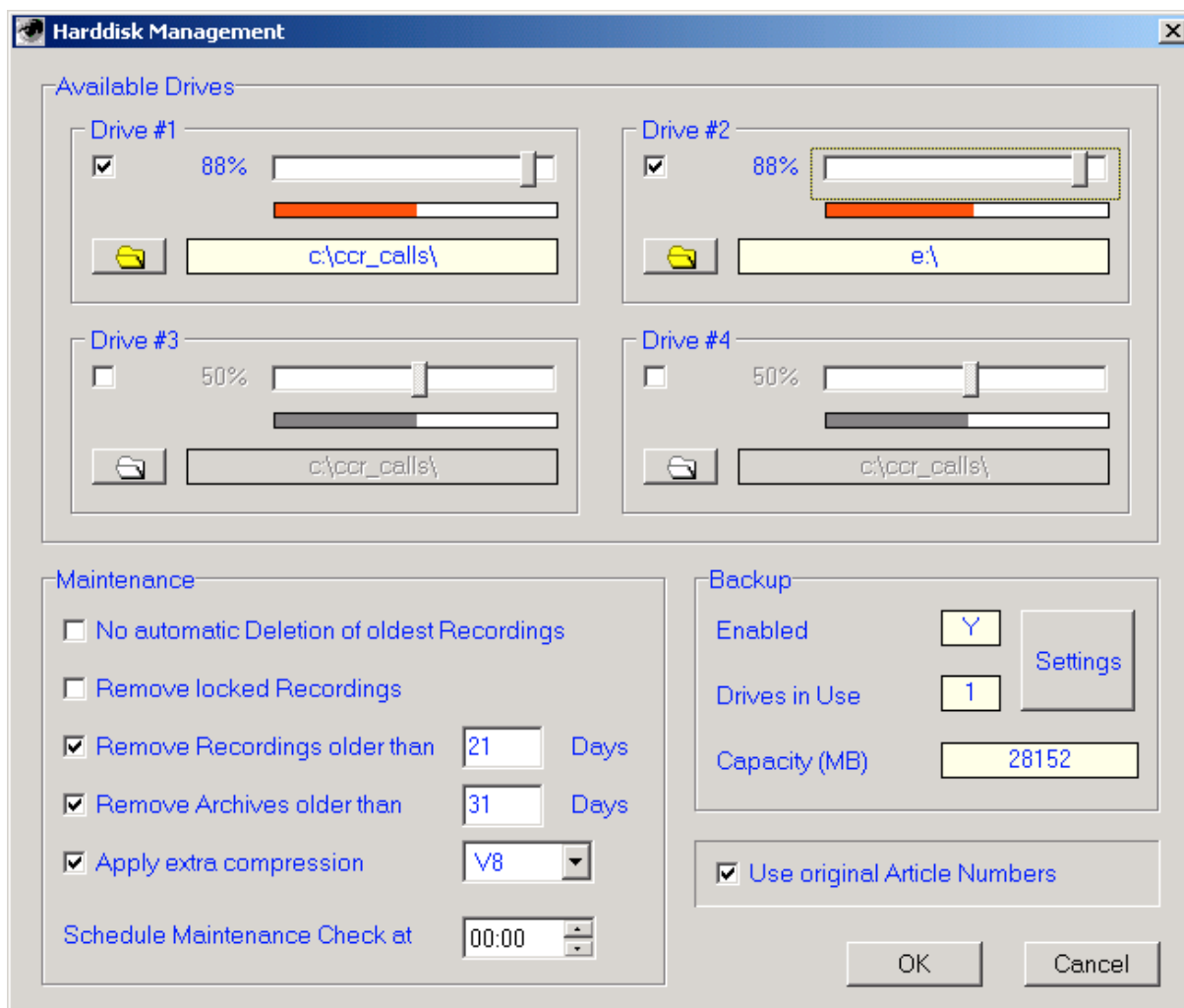
No specific Date or Period specified, From 00:00 - 00:15,  
Call Duration: 000:20 - 001:20  
Incoming, Outgoing, Voice Calls selected On all Ports, Extension = '201', Marker = '123'  
No DDI specified, No Caller ID specified  
Name = "", Street = "", City = ""  
Postal Code = "", Country = "", Remarks = ""

Reset | OK | Cancel

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**Monitor**

Recordings Found: 7 (of 7)

Flags	Date	Time	Length	Port	Extension	Direction	Tel.No. / Name	Remarks
	14/01/03	10:07	000:17	01	204	outbound	0618139443	Mobile Number Vod
	14/01/03	10:05	000:00	02	205	outbound	0647904690	Mobile Number O2
	14/01/03	10:05	000:10	01	204	outbound	Toll Free KPN	Toll Free KPN
	14/01/03	10:05	000:14	01	204	outbound	Toll Free KPN	Toll Free KPN
	14/01/03	10:03	000:29	03	206	inbound	0235318686	Sumihiro Telecom
	14/01/03	10:00	000:30	01	204	inbound	Sumihiro Tele...	Sumihiro Telecomm
	14/01/03	09:57	000:12	01	204	outbound	0647903692	Mobile Number O2

000:00 000:00

**Extended Information**

Name	Sumihiro Telecom	Sumihiro Telecommunications BV
Street	A.Hofmanweg 32	Manufacturer of Voice Recorders, Intelligent Network i-PBX and OEM CTI Hardware Products
City	Haarlem	
Postal Code	2031 BL	
Country	The Netherlands	

Save Lookup Clear

**Playback**

AutoRefresh List  
 AutoPlay  
 WinAudio

40%

**Search Criteria**

No specific Date or Period specified, No specific Time specified,  
No Call Duration specified  
No specific Ports specified, No specific Extension specified, No Marker specified  
No DDI specified, No Caller ID specified

Criteria Show All Close

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**CallCatcher Pro**

Settings Options Help

Channel Status

#1 IDLE	#9 Outbound	#17 IDLE	#25 Outbound
#2 Outbound	#10 Inbound	#18 Outbound	#26 Outbound
#3 Outbound	#11 Inbound	#19 IDLE	#27 Outbound
#4 IDLE	#12 Outbound	#20 Outbound	#28 IDLE
#5 Outbound	#13 IDLE	#21 Inbound	#29 IDLE
#6 Outbound	#14 Outbound	#22 Inbound	#30 Outbound
#7 IDLE	#15 IDLE	#23 Outbound	#31 -
#8 Inbound	#16 IDLE	#24 Inbound	#32 -
#33 IDLE	#41 IDLE	#49 IDLE	#57 IDLE
#34 IDLE	#42 IDLE	#50 IDLE	#58 IDLE
#35 IDLE	#43 Outbound	#51 IDLE	#59 IDLE
#36 IDLE	#44 Inbound	#52 IDLE	#60 Inbound
#37 IDLE	#45 IDLE	#53 Inbound	#61 Inbound
#38 IDLE	#46 IDLE	#54 IDLE	#62 IDLE
#39 IDLE	#47 Inbound	#55 IDLE	#63 -
#40 IDLE	#48 IDLE	#56 Inbound	#64 -

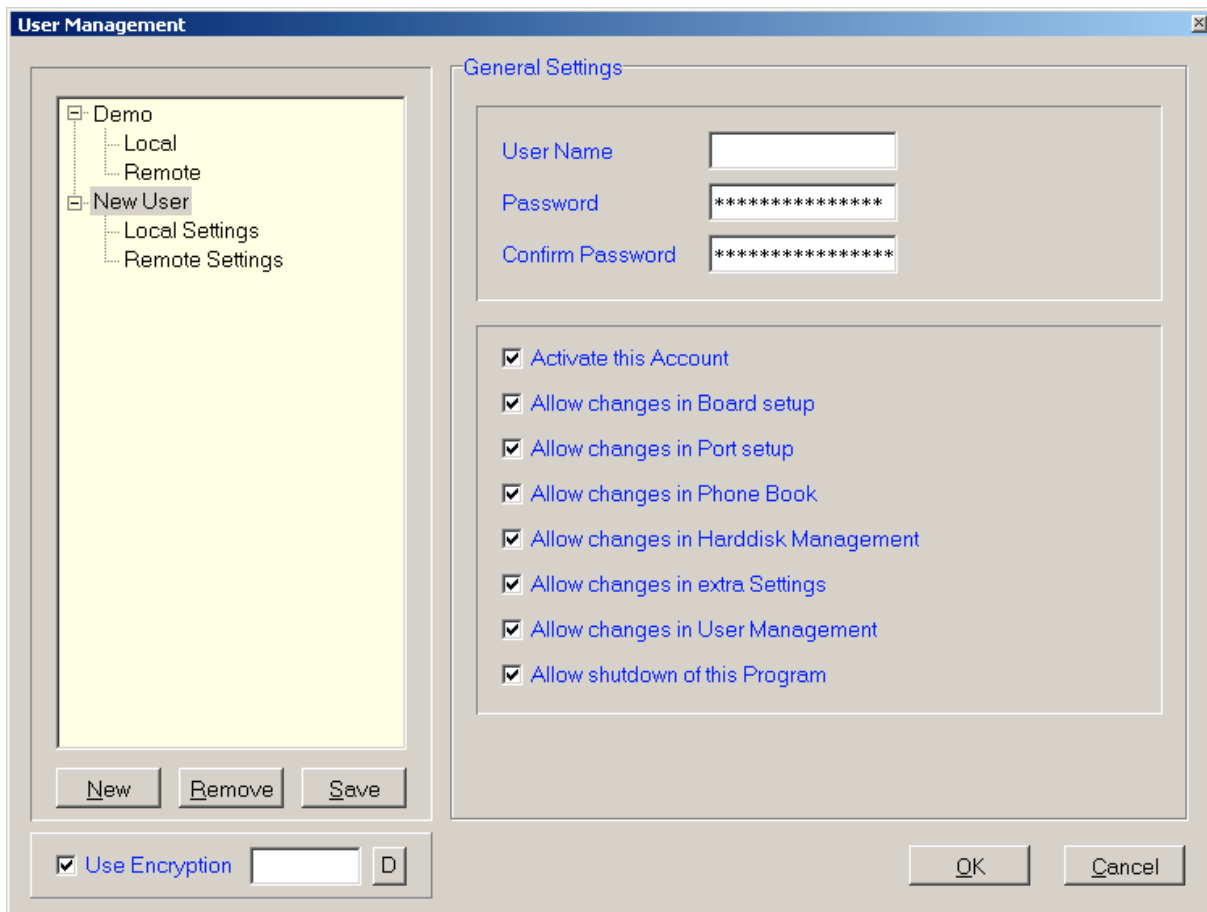
Total HDD Capacity used  Backup Capacity used  refresh

Running Firmware versions (Boards 1-8): 19 , 19 , -- , -- , -- , -- , -- , -- Recordings : 62 (today: 66)

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The image shows a 'User Management' dialog box with a tree view on the left and a 'General Settings' panel on the right. The tree view shows a hierarchy: Demo (Local, Remote), New User (Local Settings, Remote Settings). The 'General Settings' panel includes fields for User Name, Password, and Confirm Password, all with asterisks. Below these are eight checked checkboxes: 'Activate this Account', 'Allow changes in Board setup', 'Allow changes in Port setup', 'Allow changes in Phone Book', 'Allow changes in Harddisk Management', 'Allow changes in extra Settings', 'Allow changes in User Management', and 'Allow shutdown of this Program'. At the bottom left, there is a 'Use Encryption' checkbox checked, followed by a text box and a 'D' button. At the bottom right are 'OK' and 'Cancel' buttons.

**User Management**

General Settings

User Name

Password

Confirm Password

Activate this Account

Allow changes in Board setup

Allow changes in Port setup

Allow changes in Phone Book

Allow changes in Harddisk Management

Allow changes in extra Settings

Allow changes in User Management

Allow shutdown of this Program

Use Encryption

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Phone Book

Telephone	Name
+31 (0) 235318686	Sumihiro Telecommunications
+31 (0) 23 551 5080	Tel2Com

Add  
Edit  
Remove  
Clear  
Import  
Close

Phone Book Entry

Telephone Number: +31(0) 235318686  
Name: Sumihiro Telecommunications

Street: A.Hofmanweg 32  
City: Haarlem

Postal Code: 2031 BL  
Country: THE NETHERLANDS

Comments: Leading Manufacturer of CTI - and OEM Products.

OK Cancel

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**Properties Port**

Ports

- Port #001
  - Inbound
  - Outbound
  - Voice (in + out)
- Port #002
- Port #003
- Port #004
- Port #005
- Port #006
- Port #007
- Port #008
- Port #009
- Port #010
- Port #011

Copy Settings to Other Ports...

General Settings

Port is enabled

Audio Compression  
 V64 compression (64 kb/s) TimeTable

Start Recording using:  
 System Signalling  Voice Activation

Port Name  Default Extension

Change CDI to Inbound if less than  DTMF Digits

Change CDI to Outbound if more than  DTMF Digits

Marker Configuration

Sequence  Timeout (sec)  Length (in Digits)

OK Cancel

**Properties Port**

Ports

- Port #001
  - Inbound
  - Outbound
  - Voice (in + out)
- Port #002
- Port #003
- Port #004
- Port #005
- Port #006
- Port #007
- Port #008
- Port #009
- Port #010
- Port #011

Copy Settings to Other Ports...

Inbound Settings

Enabled

Minimum Recording Time  Seconds

Maximum Recording Time  Minutes

DTMF CLI is sent between   digits

Always keep Call Information Details

Include extra Info from Phone Book

Start Recording after a Connect

Marker Configuration

Sequence  Timeout (sec)  Length (in Digits)

OK Cancel

**Properties Port**

Ports

- Port #001
  - Inbound
  - Outbound
  - Voice (in + out)
- Port #002
- Port #003
- Port #004
- Port #005
- Port #006
- Port #007
- Port #008
- Port #009
- Port #010
- Port #011

Copy Settings to Other Ports...

Outbound Settings

Enabled

Minimum Recording Time  Seconds

Maximum Recording Time  Minutes

Dialed Number Threshold

Always keep Call Information Details

Include extra info from Phone Book

Enable Pulse dialing Detection

Start Recording after a Connect

Stop storing Digits after  Seconds

Marker Configuration

Sequence  Timeout (sec)  Length (in Digits)

OK Cancel

**Set Rule...**

Use Rule

Condition

DDI-field contains  At Position

Action(s) to perform

Remove digit(s) Length  At Position

Insert Digit(s) Digit(s)  At Position

OK Cancel

**Delete Record: Set Rule**

Use Rule

Condition

equals

AND

equals

If Condition is true:

Action to perform:

Delete Recording  Keep Recording

Process next Rules as well

OK Cancel

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